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Pd 9/27/01



DOCKET NO. 1330.1097 (PIK)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Patent Application of:

Rodrigo LOUREIRO

Serial No: 09/739,747

Group Art Unit: 2163

Confirmation No. 4982

Filed: December 20, 2000

Examiner: To be Assigned

For: A METHOD FOR CREATING SELF-BUILT CUSTOMER HIERARCHIES

**LETTER TO THE EXAMINER SUBMITTING
CORRECTED AND/OR FORMAL DRAWINGS**

Assistant Commissioner for Patents
Washington, D.C. 20231

ATTENTION: OFFICIAL DRAFTSPERSON

Sir:

In accordance with the requirement in Notice of Incomplete Reply, mailed June 22, 2001, wherein substitute drawings were required, applicant herewith submits eight (8) sheets of corrected and/or formal drawings for filing in the subject application.

It is respectfully requested that the corrected and/or formal drawings filed herewith be entered in the above-referenced application.

Respectfully submitted,

STAAS & HALSEY LLP

Date:

September 4, 2001

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class	subclass
1455	406

FIG. 1
(PRIOR ART)

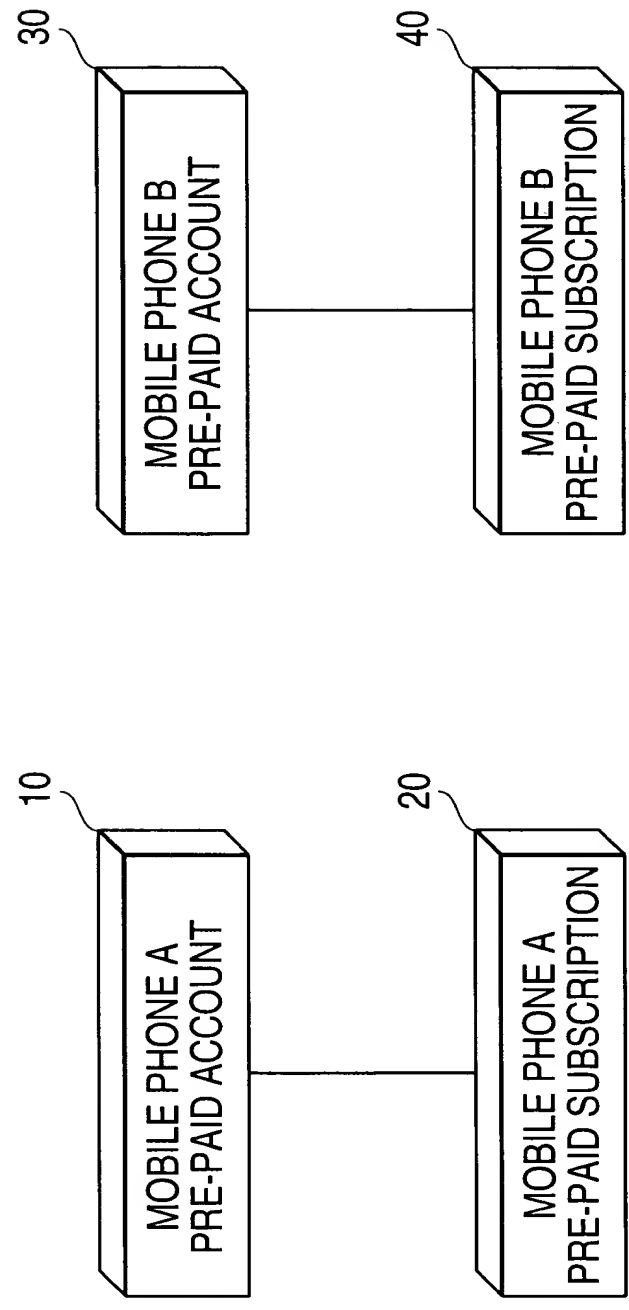


FIG. 2

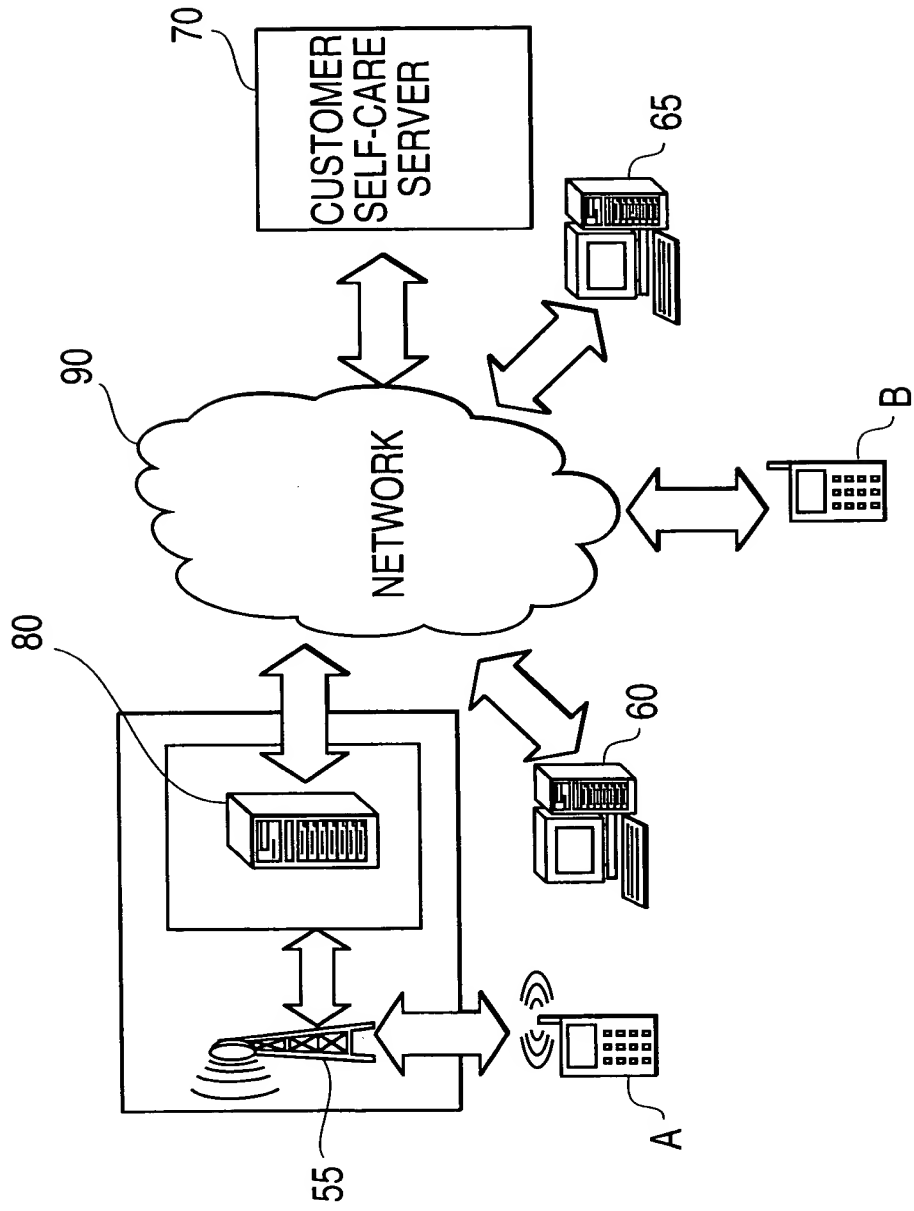


FIG. 3

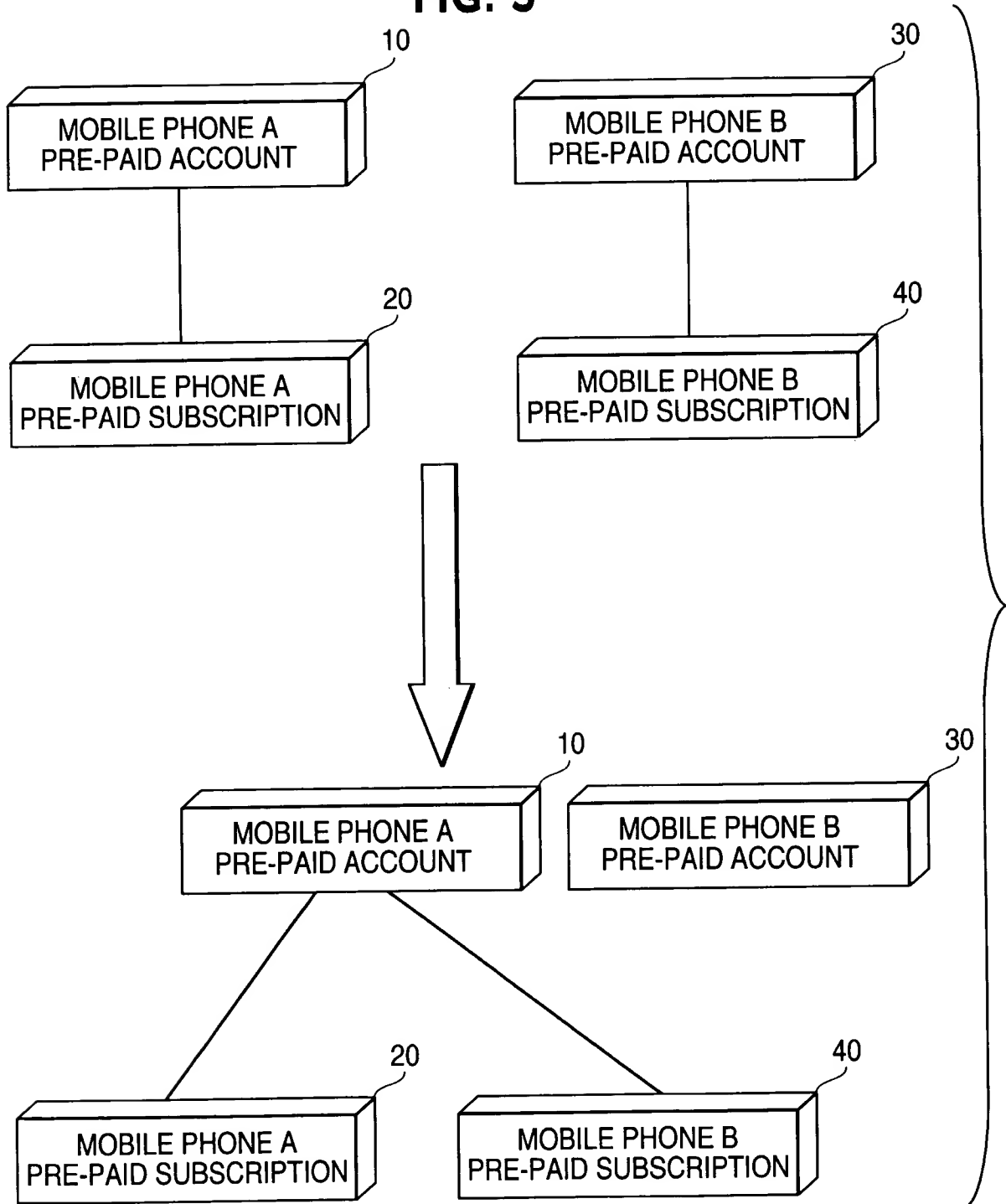


FIG. 4

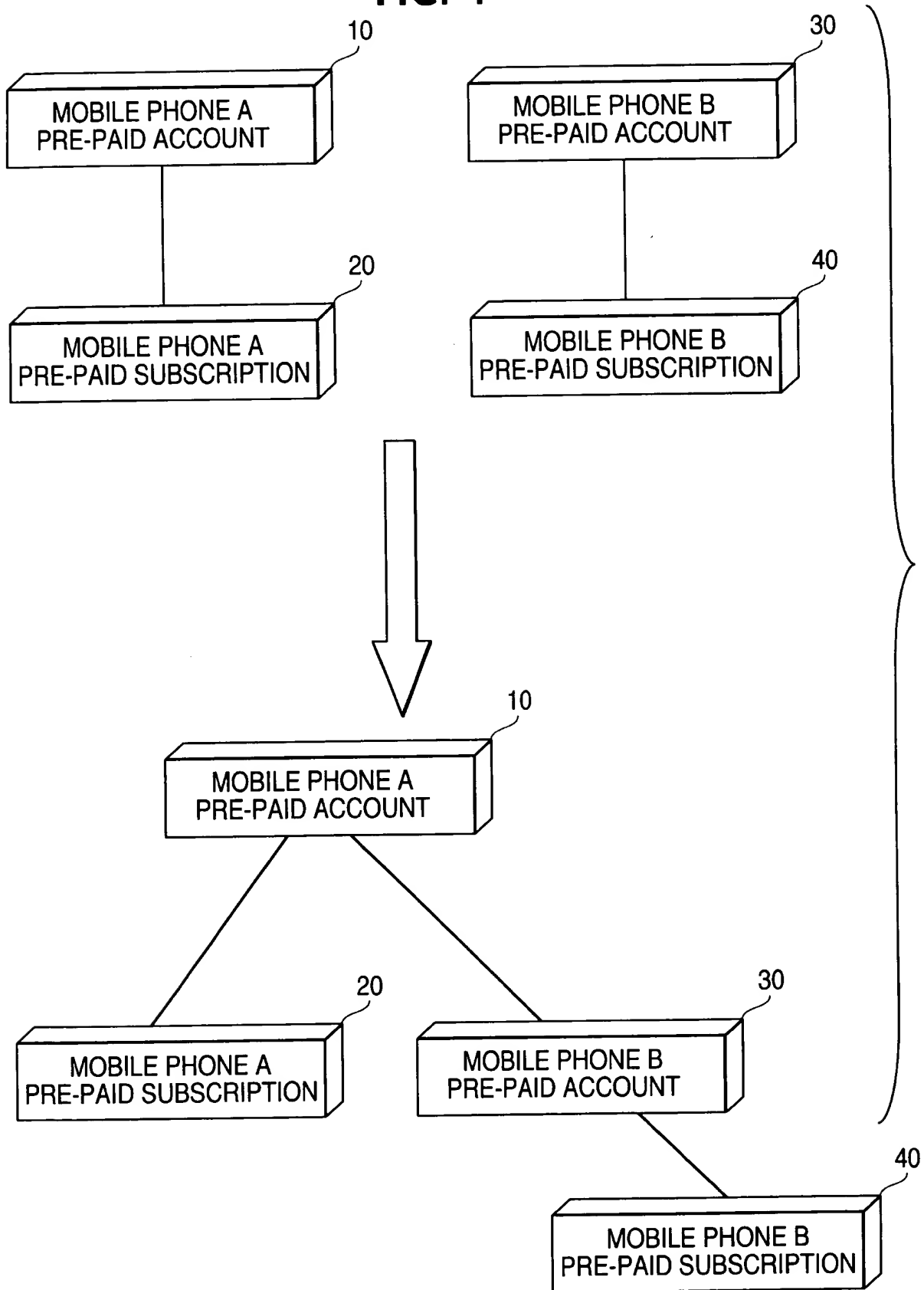


FIG. 5

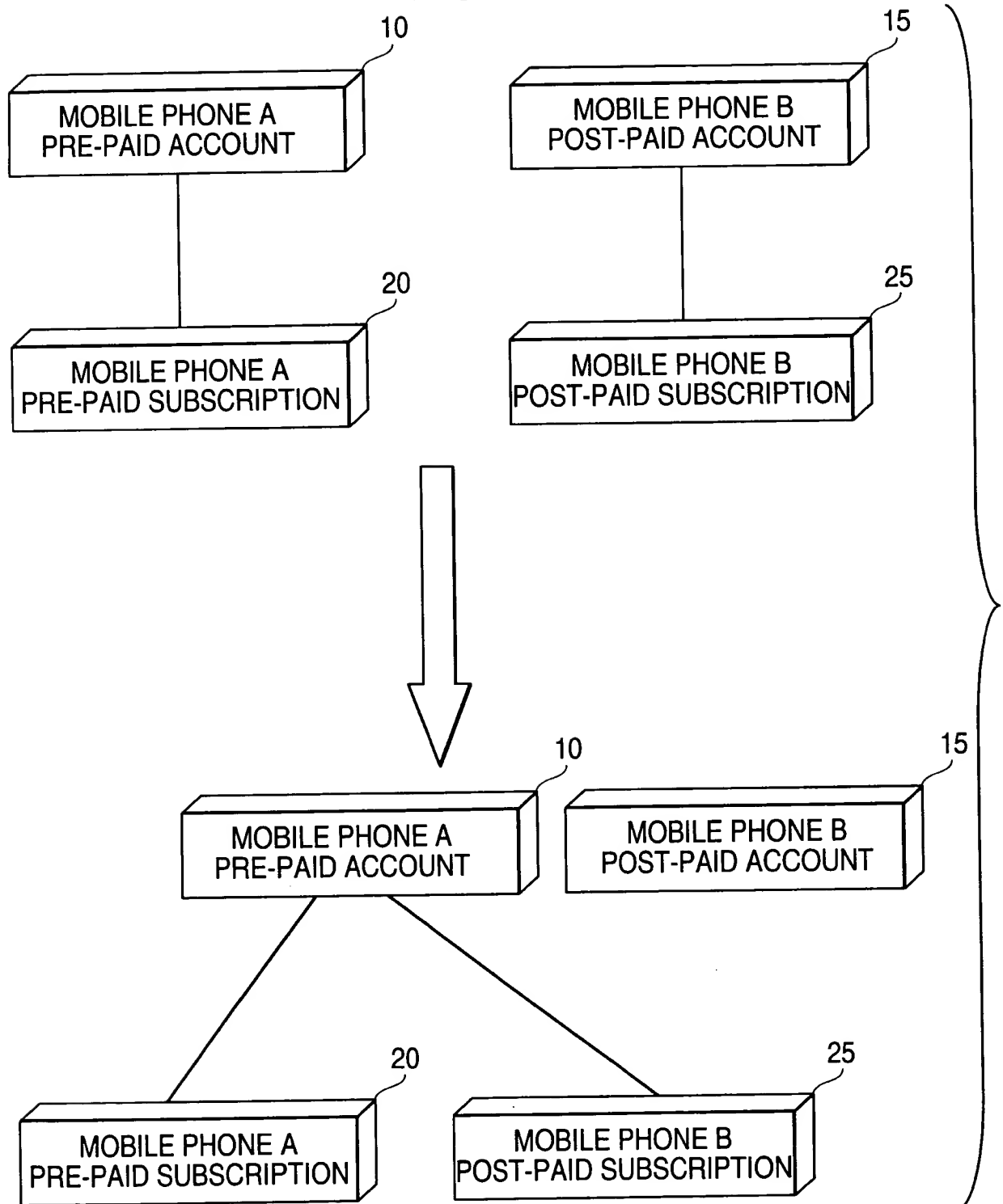


FIG. 6

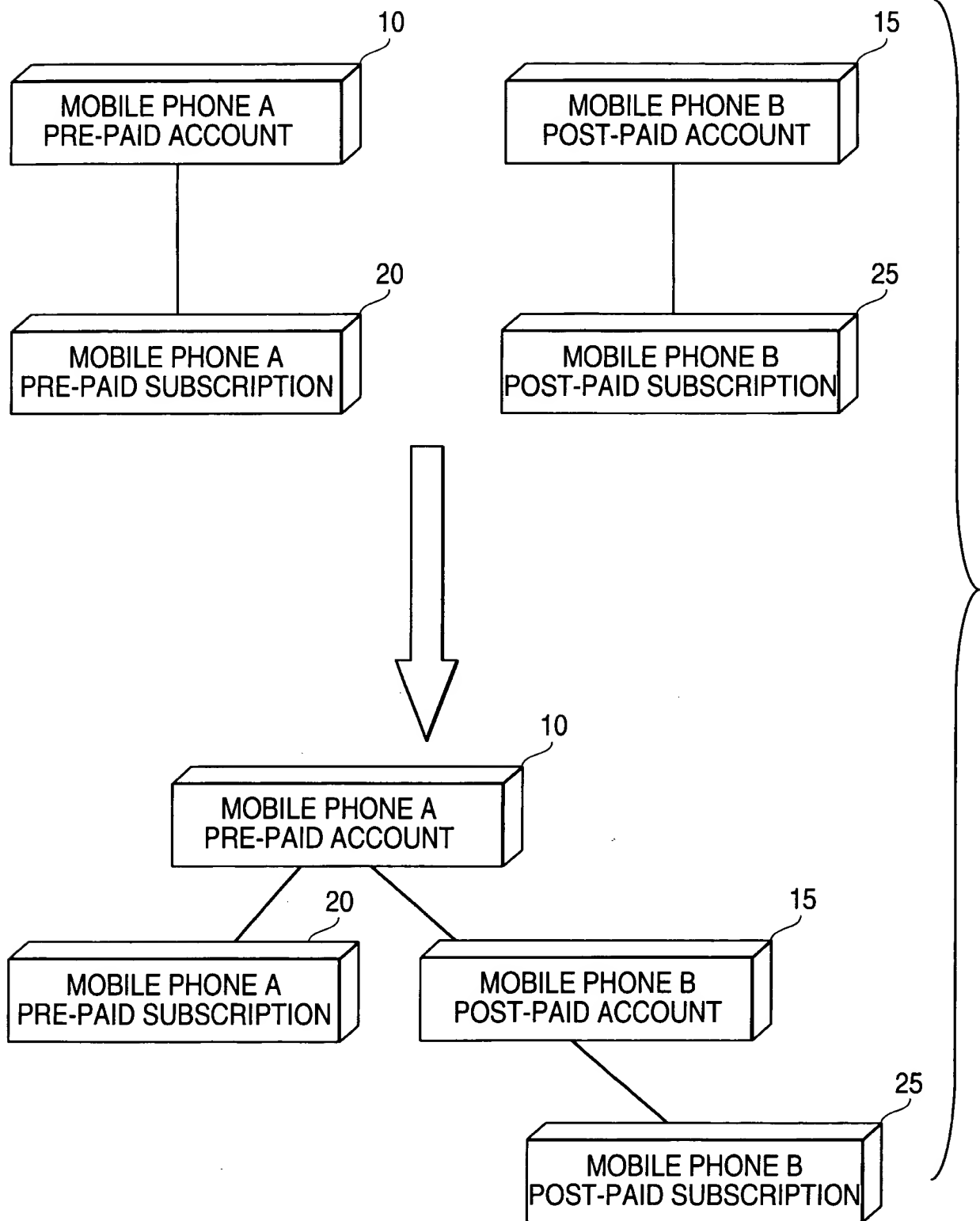


FIG. 7

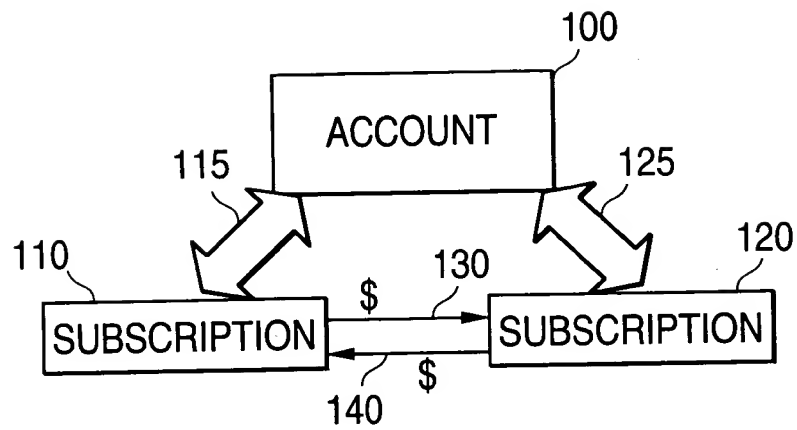


FIG. 8

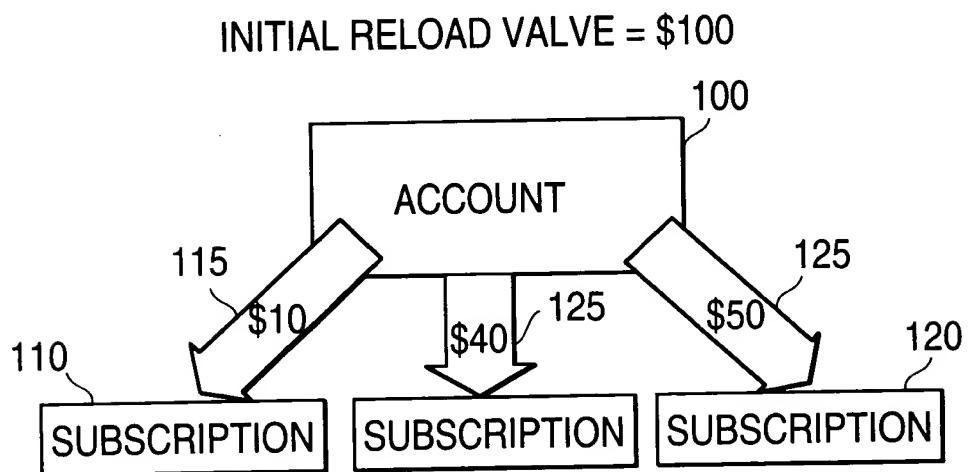


FIG. 9

